



**Online Security Tips**

Seacoast National Bank is committed to assisting you with keeping your online access safe and secure. Following these simple tips will assist in ensuring your personal information is kept secure.

- Use a current web browser. Seacoast National Bank’s supported browsers.

<i>Operating System</i>	<i>Microsoft® Internet Explorer (IE) Browsers</i>	<i>AOL</i>	<i>Apple Inc Safari®</i>	<i>Mozilla Firefox</i>	<i>Mozilla Camino</i>
Windows XP SP2	6.0 SP3 or higher	10.x	3.2, 4.0	2.0 or higher	N/A
Windows Vista	7.0 or higher	10.x	3.2, 4.0	2.0 or higher	N/A
Windows 7	8.0			3.5	N/A
Mac OS X 10.4 (Tiger™)	N/A	AOL Desktop for Mac 1.5	3.2, 4.0	2.0 or higher	2.0
Mac OS X 10.5 (Leopard™)	N/A	AOL Desktop for Mac 1.5	3.2, 4.0	2.0 or higher	2.0
Mac OS X 10.6 (Snow Leopard™)	N/A	AOL Desktop for Mac 1.5	4.0	3.0	2.0

**Note:** Cookies and JavaScript must be enabled. Use of AOL browsers is not recommended.

- Avoid downloading programs from unknown sources.
- Do not use your Social Security number as a username or password. Change your usernames and passwords regularly and use combinations of letters, numbers, and "special characters" such as "pound" (#) and "at" (@) signs.

If your current Seacoast National Bank username or password is your Social Security number, change it following these directions:

- Sign On to an Online Banking session
- Click on the Customer Service tab
- Under My Profile, select **Change User ID** or **Change Password**
- Protect your online passwords. Don’t write them down or share them with anyone.
- Protect your answers to security questions. Select questions and provide answers that are easy for you to remember, but hard for anyone else to guess. Do not write down your security questions or answers or share them with anyone. If you have selected security questions on other websites, avoid using the same questions to protect your Seacoast National Bank online account. Please note that we will never ask you to provide answers to your security questions via email.
- Use secure websites for transactions and shopping. Shop with merchants you know and trust. Make sure internet purchases are secured with encryption to protect your account information. Look for “secure transaction” symbols like a lock symbol in the lower right-hand corner of your

web browser window, or "<https://...>" in the address bar of the website. The "s" indicates "secured" and means the web page uses encryption.

- Always log off from any website after making a purchase with your credit or debit card. If you cannot log off, shut down your browser to prevent unauthorized access to your account information.
- Close your browser when you're not using the internet.

### **Computer Security Tips**

- Keep your computer operating system up to date to ensure the highest level of protection.
- Install a personal firewall on your computer
- Install, run, and keep anti-virus software updated.
- Turn your computer off completely when you are finished using it – don't leave it in sleep mode.
- Conduct online banking activities on secure computers only. Public computers (computers at internet cafes, copy centers, etc.) should be used with caution, due to shared use and possible tampering. Online banking activities and viewing or downloading documents (statements, etc.) should only be conducted on a computer you know to be safe and secure.

### **Email Security Tips**

- Be wary of suspicious emails. Never open attachments, click on links, or respond to emails from suspicious or unknown senders.
- If you receive a suspicious email that you think is a phish email, do not respond or provide any information.
  - "Phishing" is a form of Internet fraud that aims to steal valuable information such as credit cards, social security numbers, user IDs and passwords.
  - The act of sending email that falsely claims to be from a legitimate organization. This is usually combined with a threat or request for confidential information.
- If you respond to a phish email with personal information, contact Seacoast National Bank at 1-800-706-9991.